

Benefits	Total
Medical assistance in case of a sudden illness	USD 150.000
Medical assistance in case pre existing or chronic Condition	USD 10.000
Medical Expenses for Covid 19	USD 150.000
Medical expenses for hospitalization	USD 150.000
Medical expenses for practicing recreational sports	USD 10.000
Medical Expenses for Pregnancy Complications	USD 700
Medical Expenses in case of an accident	USD 150.000
Medical repatriation	USD 150.000
Medical second opinion	Included

24 hour information line	Included
Access to VIP lounges due to flight delays -Blue Acces -	More of 60 min.
Accidental death insurance	USD 100.000
Accompanying persons less than 15 years old	Air Ticket
Accompanying persons less than 75 years old	Air Ticket
Administrative repatriation	Economy Class Ticket
Aid for cremation of a pet that died while traveling	USD 100
Annual Digital Prevention License: Blue Cyren	Included
Baggage loss compensation	USD 2.000
Compensation for baggage delay	USD 800
Compensation for damage to baggage	USD 100
Compensation for lost luggage on cruise ships	USD 1.000
Concierge 24/7	Included
Conference with family doctor in country of origin	Included
Early return due to death of a family member	Air Ticket
Early return due to emergency at home	Air Ticket
Emergency dental expenses	USD 1.500
Emergency medical transfer	Included

Expenses for prescription drugs	Included
Fare difference for delayed or early return trip due to	
medical emergency	Included
Hotel quarantine expenses due to Covid-19	USD 2.000
Expenses due to delayed or cancelled flight	USD 200
Guidance for traveling with pets	Included
Guidance in case of lost luggage or documents	Included
Hotel expenses for convalescence	USD 1.500
Legal assistance in case of a car accident	USD 15.000
Loss of embarkation on cruise	Air Ticket
Lost Passport	USD 100
Missed flight or train connection	USD 500
Protected purchase	USD 500
Psychological Assistance	Included
Repatriation due to bankruptcy of the airline IATA	Economy Class Ticket
Repatriation of Mortal Remains	USD 150.000
Telemedical consultation pre and post trip (15 days before	
and after the trip)	Included
Telephone veterinary guidance	Included
Transfer of family member due to hospitalization of the	
holder	Air Ticket hotel
Transfer of funds	USD 30.000
Transfer of funds for legal bond	USD 30.000
Transfer of substitute executive due to hospitalization of	
the head	Air Ticket hotel
Transmission of urgent messages	Included
Trip cancellation or interruption expenses	USD 2.000
Virtual Doctor/ Telephone	Included

Important recommendation: It is essential that the Holders of a **EG Assist** assistance plan should read these General Conditions before embarking on their trip. The assistance services offered by **EG Assist** to travelers will be granted exclusively to the Holder up to the maximum limits indicated in the plan acquired, provided they are specifically indicated therein, and the Holders have the correct age and are located outside of their country of residence.

The Terms and Conditions of the **EG Assist** product are available and can be consulted at any time by phone or at <https://assist.expatgroup.co/> reserves the right to modify, extension and description of the service.